



SALES • MORTGAGE • MANAGEMENT

October 3, 2004

Lee Gamboa  
Gamboa Body & Frame  
965 Riverside Avenue  
Roseville, CA 95678

RE: RO#008190

Dear Lee:

I wanted to thank you for doing a superb job on my 2002 BMW 525i. You and your staff were exceptionally helpful, courteous and professional.

Because of the extensive damage to my car, the detail, expertise and quality workmanship you provided was truly reflected upon when my car was completely finished. You and your company took the time, care and understanding for all my needs and repaired the vehicle without any restrictions or influence by the insurance company.

On a scale of 1 to 10 you were a 12! I'm glad to have brought my BMW to you. It is my pleasure to recommend Gamboa's Body & Frame to all my friends, family and business contacts.

Thank you again for doing such a fine job on my car.

Sincerely,

A handwritten signature in black ink, appearing to read "Glenn Fong", written in a cursive style.

Glenn Fong